

Jordan's Furniture

"Complete Our Survey, For a Chance to Win BIG!"

Sweepstakes Official Rules

NO PURCHASE NECESSARY TO ENTER OR WIN THIS SWEEPSTAKES, OR TO CLAIM A PRIZE. A PURCHASE DOES NOT INCREASE YOUR CHANCE OF WINNING.

THESE OFFICIAL RULES CONTAIN AN ARBITRATION AGREEMENT, WHICH WILL, WITH LIMITED EXCEPTION, REQUIRE YOU TO SUBMIT CLAIMS YOU HAVE AGAINST JORDAN'S FURNITURE, INC. TO BINDING AND FINAL ARBITRATION. UNDER THE ARBITRATION AGREEMENT, (1) YOU WILL ONLY BE PERMITTED TO PURSUE CLAIMS AGAINST JORDAN'S FURNITURE, INC. ON AN INDIVIDUAL BASIS, NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS OR REPRESENTATIVE ACTION OR PROCEEDING, AND (2) YOU WILL ONLY BE PERMITTED TO SEEK RELIEF (INCLUDING MONETARY, INJUNCTIVE, AND DECLARATORY RELIEF) ON AN INDIVIDUAL BASIS.

DATES OF SWEEPSTAKES:

Jordan's Furniture, Inc. "Complete Our Survey, For a Chance to Win BIG!" Sweepstakes (the "Sweepstakes") begins on or about July _29_, 2026 at 12:00 am Eastern Time ("ET") and ends at 11:59 pm ET on October 30, 2026 (the "Sweepstakes Period").

SPONSOR: Jordan's Furniture Inc., 450 Revolutionary Dr., E. Taunton, MA 02718

ELIGIBILITY: In order to be eligible for entry into the Sweepstakes, you must be a legal resident of Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island or Vermont and eighteen (18) years or older and reside within the delivery radius of a Jordan's Furniture store location throughout the Sweepstakes Period and awarding of the prize (the "Entrant"). Eligible delivery radius will be determined via the Entrant's zip code on Sponsor's website (www.Jordans.com). Employees and their immediate family members (parents, children, siblings or spouse, regardless of where they live, or persons living in same household, whether related or not) of Sponsor, its parent companies, subsidiaries, affiliates, contractors, distributors, sales representatives, retailers, advertising and promotion agencies and any others engaged in the development, production, execution or distribution of this Sweepstakes (herein "Sweepstakes Entities") are not eligible to participate. VOID OUTSIDE CT, ME, MA, NH, NJ, NY, RI, VT AND WHERE RESTRICTED OR PROHIBITED BY LAW.

HOW TO ENTER: During the Sweepstakes Period, visit a Jordan's Furniture store location, scan the QR code on the Sweepstakes promotional material to complete the online survey via Survey Monkey, then complete the Sweepstakes entry form (the "Entry Form") in its entirety including first name, last name, zip code, and email address. Upon completion of the Entry Form in its entirety, you'll receive one (1) entry into the Sweepstakes.

To enter the Sweepstakes by mail without completing the steps above, print your first and last name, complete address, city, state, zip code, daytime telephone number, date of birth, and e-mail address on a three-by-five-inch card. Put the card in an envelope, affix first-class postage, and send it to Round, PO Box 54, Westfield, Indiana 46074, with attention to "Complete Our Survey, For a Chance to Win BIG!" To be eligible the card must be postmarked within the Sweepstakes Period and received by November 5, 2026.

There is a limit of one (1) entry per Entrant/email during the promotion period regardless of the method of entry.

Neither Sponsor nor any Sweepstakes Entity is responsible for any entry that is lost, late, misdirected or undeliverable, whether due to system errors, omissions, interruption, deletions, defects, delay in operations or transmissions, theft or destruction or failures, faulty transmissions or other telecommunications malfunctions, entries not received resulting from any hardware or software failures of any kind, lost or unavailable network connections, failed, incomplete or garbled computer or telephone transmissions, typographical or system errors and failures, faulty transmissions, technical malfunctions, or otherwise.

In the event of a dispute regarding the identity of the person submitting an entry, the entry will be deemed submitted by the authorized account holder of the e-mail address submitted at the time of entry. The "Authorized Account Holder" is defined as the natural person who is assigned to the e-mail address by an Internet access provider, on-line service provider, or other organization that is responsible for assigning email addresses, or the domain associated with the submitted e-mail address. Potential Prize Winner (defined below) may be required to show proof of being the Authorized Account Holder.

DRAWINGS: On or about November 9, 2026, one (1) prize winner (the "Prize Winner") will be randomly selected from among all eligible entries receiving during the Sweepstakes. Odds of winning depend upon the total number of eligible entries received during the

Sweepstakes Period. The random drawing and determination of the Prize Winner will be conducted by the Sponsor whose decisions are based upon their sole discretion and these Official Rules and are final and binding in all respects.

PRIZE: One (1) prize of a \$1,000 Jordan's Furniture Gift Card (the "Prize"). Prize Winner must redeem their Jordan's Furniture Gift Card at a Jordan's Furniture store or Online. Total ARV of the Prize to be awarded is \$1,000. The total value of the gift card may only be applied towards the purchase of merchandise, delivery fees, applicable taxes, and other separately stated fees.

PRIZE RESTRICTIONS: Prize Winner must live within the eligible delivery radius of a Jordan's Furniture store location in order for Prize to be awarded. In the event the Prize Winner does NOT live within the delivery radius of a Jordan's Furniture location, Prize will be forfeited, and no compensation will be provided to the Prize Winner. Prize Winner is required to comply with any and all applicable federal, state and local laws, rules and regulations. Any taxes imposed on the income of the Prize Winner as a result of winning the Prize and all other expenses not specifically mentioned herein as part of the Prize are solely the responsibility of the Prize Winner. No transfer or substitution of Prize is allowed except at the sole discretion of the Sponsor. There is no cash alternative offered, except at the sole discretion of the Sponsor. The value of the Prize is taxable as income and Prize Winner is solely responsible for all matters relating to the Prize, including, but not limited to all applicable federal, state and local taxes that become due with respect to the Prize. No more than the one (1) Prize will be awarded.

PRIZE NOTIFICATION/CLAIMS: Potential Prize Winner will be notified via e-mail within forty-eight (48) hours of the drawing date (the "Email Notification"). Except where prohibited, potential Prize Winner will be required to sign and return to Sweepstakes Administrator, within the date and/or time indicated in the Email Notification, an Affidavit of Eligibility and Release of Liability and Public Release Form and W-9 form (the "Paperwork") in order to claim the Prize. If potential Prize Winner fails to return the Paperwork within that time, or if potential Prize Winner is found to be ineligible, or if they do not comply with the Official Rules, then the potential Prize Winner will be disqualified and an alternate Prize Winner will be selected through a random drawing by the Sponsor from the remaining non-winning eligible entries received for the Sweepstakes. If the Prize or Email Notification is returned as undeliverable, this will result in disqualification and an alternate Prize Winner

will be selected. Except where prohibited by law, the Prize Winner's entry and acceptance of the Prize constitutes permission for the Sweepstakes Entities to use said Prize Winner's name, photograph, likeness, statements, biographical information and voice on a worldwide basis, and in all forms of media, in perpetuity, without further compensation.

GENERAL RULES OF PARTICIPATION: This Sweepstakes is subject to all applicable federal, state and local laws. By participating, Entrants agree to be bound by these Official Rules and the decisions of the Sponsor and the Sweepstakes Entities and waive any right to challenge the decision of the Sponsor regarding any claim of ambiguity in the Sweepstakes or these Official Rules, whose decision shall be binding. Sponsor is not responsible for lost, late, misdirected, undeliverable or incomplete entries, whether due to system errors or failures, faulty transmissions or other telecommunications malfunctions, entries not received resulting from any hardware or software failures of any kind, lost or unavailable network connections, failed, incomplete or garbled computer or telephone transmissions, typographical or system errors and failures, faulty transmissions, technical malfunctions, or otherwise. Sponsor may prohibit an Entrant from participating in the Sweepstakes or winning the Prize if, in its sole discretion, it determines that said Entrant is attempting to undermine the legitimate operation of the Sweepstakes by cheating, hacking, deception, or other unfair playing practices (including the use of automated quick entry programs) or intending to annoy, abuse, threaten or harass any other Entrants, Sponsor, or Sweepstakes Entities. If for any reason this Sweepstakes is not able to be conducted as planned, including, but not limited to, by reason of infection by computer virus, bugs, tampering, unauthorized intervention, fraud or any other causes beyond the reasonable control of Sponsor which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Sweepstakes, then Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend the Sweepstakes and randomly draw from those entries received up to the cancellation/suspension date. **CAUTION: ANY ATTEMPT BY ANY PERSON TO DELIBERATELY DAMAGE THE WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES MAY BE IN VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES (INCLUDING ATTORNEY'S FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT OF THE LAW, INCLUDING CRIMINAL PROSECUTION.**

NO LIABILITY: By participating, Entrants agree to release, discharge, indemnify, and hold harmless the Sweepstakes Entities and each of their respective officers, directors, employees, representatives and agents from and against any claims made by a Prize

Winner, Entrants, or any other third parties, related in any way to the operation of this Sweepstakes as well as any other claims, damages or liability due to any injuries, damages or losses to any person (including death) or property of any kind resulting in whole or in part, directly or indirectly, from acceptance, possession, misuse or use of any prize or participation in any Sweepstakes-related activity or participation in this Sweepstakes.

ARBITRATION AGREEMENT: PLEASE READ THIS SECTION CAREFULLY AS IT AFFECTS YOUR RIGHTS.

a. Agreement to Arbitrate. This Section is referred to in these Official Rules as the “Arbitration Agreement.” You agree that any and all disputes or claims that have arisen or may arise between you and the Sweepstakes Entities in connection with the Sweepstakes, whether arising out of or relating to these Official Rules (including any alleged breach thereof), any advertising, any aspect of the relationship or transactions between us, shall be resolved exclusively through final and binding arbitration, rather than a court, in accordance with the terms of this Arbitration Agreement, except that you may assert individual claims in small claims court, if your claims qualify. Further, this Arbitration Agreement does not preclude you from bringing issues to the attention of federal, state, or local agencies, and such agencies can, if the law allows, seek relief against us on your behalf. You agree that, by entering into these Official Rules, you and Sponsor are each waiving the right to a trial by jury or to participate in a class action. Your rights will be determined by a neutral arbitrator, not a judge or jury. The Federal Arbitration Act governs the interpretation and enforcement of this Arbitration Agreement.

b. Prohibition of Class and Representative Actions and Non-Individualized Relief.

YOU AND SPONSOR AGREE THAT EACH OF US MAY BRING CLAIMS AGAINST THE OTHER ONLY ON AN INDIVIDUAL BASIS AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE ACTION OR PROCEEDING.

UNLESS BOTH YOU AND SPONSOR AGREE OTHERWISE, THE ARBITRATOR MAY NOT CONSOLIDATE OR JOIN MORE THAN ONE PERSON’S OR PARTY’S CLAIMS AND MAY NOT OTHERWISE PRESIDE OVER ANY FORM OF A CONSOLIDATED, REPRESENTATIVE, OR CLASS PROCEEDING. ALSO, THE ARBITRATOR MAY AWARD RELIEF (INCLUDING MONETARY, INJUNCTIVE, AND DECLARATORY RELIEF) ONLY IN FAVOR OF THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO PROVIDE RELIEF NECESSITATED BY THAT PARTY’S INDIVIDUAL CLAIM(S).

c. Pre-Arbitration Dispute Resolution. Sponsor is always interested in resolving disputes amicably and efficiently, and most customer concerns can be resolved quickly and to customer's satisfaction by emailing customer support at **Service-Internet@jordans.com**. If such efforts prove unsuccessful, a party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Dispute ("Notice"). The Notice to Sponsor should be sent to Jordan's Furniture, Inc., 450 Revolutionary Drive, E. Taunton, MA, Attention: "Complete Our Survey, For a Chance to Win BIG!" ("Notice Address"). The Notice must (i) describe the nature and basis of the claim or dispute and (ii) set forth the specific relief sought. If Sponsor and you do not resolve the claim within sixty (60) calendar days after the Notice is received, you or Sponsor may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by Sponsor or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Sponsor is entitled.

d. Arbitration Procedures. Arbitration will be conducted by a neutral arbitrator in accordance with the American Arbitration Association's ("AAA") rules and procedures, including the AAA's Supplementary Procedures for Consumer-Related Disputes (collectively, the "AAA Rules"), as modified by this Arbitration Agreement. For information on the AAA, please visit its website, <http://www.adr.org>. Information about the AAA Rules and fees for consumer disputes can be found at the AAA's consumer arbitration page, http://www.adr.org/consumer_arbitration. If there is any inconsistency between any term of the AAA Rules and any term of this Arbitration Agreement, the applicable terms of this Arbitration Agreement will control unless the arbitrator determines that the application of the inconsistent Arbitration Agreement terms would not result in a fundamentally fair arbitration. The arbitrator must also follow the provisions of these Official Rules as a court would. All issues are for the arbitrator to decide, including, but not limited to, issues relating to the scope, enforceability, and arbitrability of this Arbitration Agreement. Although arbitration proceedings are usually simpler and more streamlined than trials and other judicial proceedings, the arbitrator can award the same damages and relief on an individual basis that a court can award to an individual under these Official Rules and applicable law. Decisions by the arbitrator are enforceable in court and may be overturned by a court only for very limited reasons.

e. Unless Sponsor and you agree otherwise, any arbitration hearings will take place in a reasonably convenient location for both parties with due consideration of their ability to travel and other pertinent circumstances. If the parties are unable to agree on a location, the determination shall be made by AAA. If your claim is for \$10,000 or less, Sponsor agrees that you may

choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the award is based.

f. **Costs of Arbitration.** Payment of all filing, administration, and arbitrator fees (collectively, the “Arbitration Fees”) will be governed by the AAA Rules, unless otherwise provided in this Arbitration Agreement. If the value of the relief sought is \$75,000 or less, at your request, Sponsor will pay all Arbitration Fees. If the value of relief sought is more than \$75,000 and you are able to demonstrate to the arbitrator that you are economically unable to pay your portion of the Arbitration Fees or if the arbitrator otherwise determines for any reason that you should not be required to pay your portion of the Arbitration Fees, Sponsor will pay your portion of such fees. In addition, if you demonstrate to the arbitrator that the costs of arbitration will be prohibitive as compared to the costs of litigation, Sponsor will pay as much of the Arbitration Fees as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive. Finally, if the value of the relief sought is \$75,000 or less, Sponsor will pay reasonable attorneys’ fees should you prevail. Sponsor will not seek attorneys’ fees from you. But, if you initiate an arbitration in which you seek more than \$75,000 in relief, the payment of attorneys’ fees will be governed by the AAA Rules.

g. **Confidentiality.** All aspects of the arbitration proceeding, and any ruling, decision, or award by the arbitrator, will be strictly confidential for the benefit of all parties.

h. **Severability.** If a court or the arbitrator decides that any term or provision of this Arbitration Agreement other than Section 6(b) above is invalid or unenforceable, the parties agree to replace such term or provision with a term or provision that is valid and enforceable and that comes closest to expressing the intention of the invalid or unenforceable term or provision, and this Arbitration Agreement shall be enforceable as so modified. If a court decides that any of the provisions of clause (b) above is invalid or unenforceable, then the entirety of this Arbitration Agreement shall be null and void. The remainder of these Official Rules will continue to apply.

i. **Future Changes to Arbitration Agreement.** Notwithstanding any provision in these Official Rules to the contrary, Sponsor agrees that if it makes any future change to this Arbitration Agreement (other than a change to the

Notice Address) that affects you, you may reject any such change by sending Sponsor written notice within thirty (30) calendar days of the change to the Notice Address provided above. By rejecting any future change, you are agreeing that you will arbitrate any dispute between us in accordance with the language of this Arbitration Agreement without any effect of such proposed changes.

PRIVACY: By entering this Sweepstakes you agree to our collection, use and disclosure of your personal information for this purpose.

WINNER'S LIST REQUEST: To receive the name of the Prize Winner, send a self-addressed, stamped (business size) envelope to: Jordan's Furniture, Inc. "Complete Our Survey, For a Chance to Win BIG!" Sweepstakes Winner's List Request, c/o Marketing, 450 Revolutionary Drive, East Taunton, MA 02718. Requests must be received by December 29, 2026.

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