



SUMMARY OF YOUR PEACE OF MIND COVERAGE

If new furniture covered by this limited product warranty becomes accidentally stained or damaged during normal residential use, and the consumer cannot correct the stain or damage using our PEACE OF MIND kit, or recommended procedures, we will clean, repair, or replace the affected portion. If it cannot be repaired or parts are unavailable, we may replace the complete item with the same or similar item having a retail purchase price less than or equal to the original purchase price of the affected item.

WHAT YOU NEED TO DO

Call each time an accident occurs. Allowing damages or stains to accumulate without notifying ProtectAll will result in a denied claim. You must call within 30 days of discovering the damage.

Contact ProtectAll by phone or online: **1.800.427.7378** or **www.myprotectall.com**

Please read the plan for complete coverage details. In cases where there is a discrepancy between this document and the plan, the plan will govern.

EXCLUSIONS APPLY

- Build-up/accumulation; when damages or stains have been allowed to accumulate. You must call each time an accident occurs, within 30 days of discovering the damage.
- General soiling; PEACE OF MIND is not a routine fabric cleaning service.
- Loss of foam resiliency, softening of cushions.
- Pet damage from chewing and scratching.
- Damage resulting from abuse.
- Cracking and peeling, loss of color, build up of body oils on leather (including bonded and other imitation leather surfaces).
- Odors and fading.
- Pilling or fraying of fabrics; shedding & pulls on fabric & area rugs.
- Scratches that do not penetrate the wood finish.
- Scratches to leather, upholstery, or glass surfaces.

See warranty for details on coverage and exclusions.

PROTECTION COVERAGE ESSENTIALS

	FABRIC	LEATHER	WOOD	AREA RUGS
All accidental stains and dye transfer (excluding accumulation defined as a gradual buildup of dirt, dust, body oils and perspiration that cannot be attributed to a single occurrence)	X	X	X	X
Accidental rips, tears, and punctures	X	X		X
Accidental burns	X	X	X	X
Accidental damage to fringe				X
Accidental scratch, gouge, chip, puncture or dent that penetrates the top coat of hard surface finish			X	
Water or beverage marks or rings			X	
Checking, cracking, bubbling or peeling of the coating of finish on hard surfaces			X	
Seam and stitching separation; zippers, buttons and tufted buttons	X	X		
Loss of silvering (mirror and glass)			X	
A structural or component failure due to an accident during normal residential use. Includes accidental breakage of frames, glass, mirrors, mechanisms, welds, swivel bases, recliner handles and assembled joints	X	X	X	
Component mechanical and electrical failures such as defective motors, massagers, vibrating units and heaters	X	X	X	