

## PROTECTION ESSENTIALS COVERAGE

	FABRIC	LEATHER	WOOD	AREA RUGS
All accidental stains (excluding accumulation defined as a gradual buildup of dirt, dust, body oils and perspiration that cannot be attributed to a single occurrence)	X	X	X	X
Accidental rips, tears, and punctures	X	X		X
Accidental burns	X	X	X	X
Accidental damage to fringe				X
Accidental scratch, gouge, chip, puncture or dent that penetrates the top coat of hard surface finish			X	
Water or Beverage Marks or Rings			X	
Checking, cracking, bubbling or peeling of the coating of finish on hard surfaces			X	
Seam and stitching separation; zippers, buttons and tufted buttons	X	X		
Loss of silvering (mirror and glass)			X	
A structural or component failure due to an accident during normal residential use. Includes accidental breakage of frames, glass, mirrors, mechanisms, welds, swivel bases, recliner handles and assembled joints	X	X	X	
Component mechanical and electrical failures such as defective motors, massagers, vibrating units and heaters	X	X	X	

If new furniture covered by this limited product warranty becomes accidentally stained or damaged during normal residential use, and the consumer cannot correct the stain or damage using our **PEACE OF MIND** kit, or recommended procedures, we will clean, repair, or replace the affected portion, or the complete item with the same or similar item having a retail purchase price less than or equal to the original purchase price of the affected item.

Provided by **PROTECTALL**

ProtectAll • North Richland Hills, TX 76180

[www.myprotectall.com](http://www.myprotectall.com)

*Jordan's Furniture*

# Peace of Mind

**FURNITURE  
PROTECTION**



## ACCIDENTS HAPPEN

While you can't prevent them from happening, you can be prepared for them when they do. Introducing **PEACE OF MIND**, a brand of furniture protection designed to keep life's little accidents from ruining your new furniture investment. Between work and family, you have enough to worry about. Keeping your furniture looking new shouldn't be one of them. With **PEACE OF MIND**, it doesn't have to be.

## PEACE OF MIND PROTECTION PROGRAM

Jordan's Furniture has partnered with **ProtectAll** to offer the most comprehensive protection package in the industry. Our **PEACE OF MIND** Protection Program is an optional plan that provides accidental damage protection, and in some instances can extend coverage for damage that occurs after the manufacturer's warranty has expired.

## WHAT YOU GET

- A 5-Year **PEACE OF MIND** Protection Plan guaranteed in writing.
- Coverage on rips, tears, stains, and burns to area rugs, fabric, and leather upholstery.
- Coverage on damage to hard surfaces including wood, glass, stone, or metal.
- A 5-year supply of care products that are water-based, ozone-friendly, phosphate-free, and contain no hazardous air pollutants.
- Free refills of care products when you present the empty bottle at a Jordan's Furniture location.
- No deductible on claims.
- Experienced, multi-lingual customer care associates are readily available to provide assistance.

## EXCLUSIONS APPLY

- **Build-up/accumulation**; when damages or stains have been allowed to accumulate.
- **General soiling**; **PEACE OF MIND** is not a routine fabric cleaning service.
- Pet damage from chewing and scratching.
- Damage resulting from abuse.
- Cracking and peeling of leather (including bonded and other imitation leather surfaces).
- Odors and fading.
- Pilling of fabrics; shedding and pulls on area rugs.
- Scratches that do not penetrate the wood finish.
- Scratches to leather, upholstery, or glass surfaces.

*See warranty for details on coverage and exclusions.*

## WHAT YOU NEED TO DO

- **Call each time an accident occurs.** Allowing damages or stains to accumulate without notifying ProtectAll will result in a denied claim.
- Contact ProtectAll by phone or online within thirty (30) days from the date the damage is discovered: **1.800.GBS.SERV** (1.800.427.7378) or **[www.myprotectall.com](http://www.myprotectall.com)**
- Please read the plan for complete coverage details. In cases where there is a discrepancy between this document and the plan, the plan will govern.

Jordan's Furniture  
**Peace  
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FURNITURE PROTECTION

1.866.8JORDANS • [jordans.com/protection](http://jordans.com/protection)