

Congratulations on Your New Purchase!

Here are Some Facts You Should Consider About Your New Furniture or Mattress

UPHOLSTERY FURNITURE

Cushions will soften. In time and with use, the cushions will soften and become more comfortable. Fluff your seat and back cushions like you would a pillow to help keep them looking full, because over time they will soften and settle. If the cushions are not attached, you should also flip and rotate them to extend the life of the cushions, maintain their appearance and maximize performance and comfort.

Expect pilling. Shedding of excess fibers is normal for all fabrics when exposed to friction from use. Regular use of a fabric or sweater shaver will control the pilling until the shedding subsides.

Expect odors. Odors are often normal for new furniture and are not harmful. Odors will dissipate in a short period of time. Allow the furniture to air out. Open windows and doors, if possible, to reduce any residual smell.

LEATHER FURNITURE

Scarring, insect bites, wrinkles and differences in color and texture. These are normal, expected characteristic markings. Leather is a natural product and each hide is unique.

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WOOD FURNITURE

Grain or color variations. These characteristics are normal since wood is a natural product and each piece of wood is unique.

Furniture is often distressed. Manufacturers intentionally use techniques that exhibit a unique, time-worn, and aged look to each piece. A distressed appearance can range from nicks and holes, filed down edges or rubbing off of paint or finish.

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Uneven doors or drawers can happen if the piece or your floors are slightly unlevel. Many armoires and TV cabinets have built-in leveling systems to help furniture stand securely and correct any issues with uneven doors or drawers. If not, some include shims or wedges.

Hardware loosens over time. Periodically tighten screws and bolts, especially with frequently used furniture, such as dining tables and chairs.

AREA RUG & PAD

Dye variations can occur, especially in handmade rugs. Natural variations in the dye can give the rug a "striped" look known as abrash and is intentionally woven into the pile of hand knotted rugs, which adds a unique and rustic appearance.

Expect pilling, especially in tufted rugs. Shedding of excess fibers and yarns is normal for all rugs when exposed to friction from use. Frequent, thorough vacuuming can reduce and control pilling until the shedding subsides.

Expect odors. Odors are normal for new rugs and are not harmful. Odors will dissipate in a short amount of time. Allow the rug to air out. Open windows and doors, if possible, to reduce any residual smell.

MATTRESSES

You might be uncomfortable. Expect an adjustment period for your new mattress. It's typical to experience initial aches and/or pains. If you are struggling to work through your adjustment period, please contact your Sleep Technician.

My mattress is harder than the one I tried in the store. Your new sleep surface and pillow(s) will feel different than the floor model you tried in our showroom. Our floor models are broken in from in-store demonstrations. In time, your new mattress will feel like the model you tested in our showroom. This break-in process can take a few months.

My new mattress smells. It is perfectly normal for your new mattress to smell a little different when it first arrives in your home. These odors are normal and will dissipate over several weeks. Odors can be eliminated quicker by "massaging" the top layers of your new mattress. You can also try leaving the bed unmade and opening your windows.

Expect body impressions in your new mattress. These impressions are considered normal and indicate that the mattress is conforming to your body.

Jordan's
FURNITURE