Customer Pick Up Instructions for the Natick Warehouse

Pick Up Hours

Monday – Saturday	10:00 AM - 8:00 PM
Sunday	11:00 AM - 6:00 PM

Call Ahead

Call us **72 hours** before the day you want to pick up your merchandise.

- This will allow us time to transfer your merchandise from our Distribution Center in Taunton MA to the Natick store's warehouse.

Call **one hour** before you arrive to assure your merchandise is ready.

- The phone number is **866-8-JORDANS or 866-856-7326**.

Assembly Prior to Pick Up

Your merchandise may require extensive assembly.

- Our warehouse personnel can assemble chairs, barstools and occasional tables Monday through Friday for a fee of **$49**.
- Please call **866-8-JORDANS or 866-856-7326** to arrange for this service **72 hours** prior to pick up.

Assembly After Pick Up

If you require assistance in assembling your merchandise after you have taken possession, we can schedule an In-Home Technician to come to your home for a fee of **$79**.

- Please call to schedule this service at **866-8-JORDANS or 866-856-7326**.

Proper Vehicle

An appropriately sized vehicle is necessary to transport merchandise that is picked up.

- Jordan's Furniture is not responsible for damage incurred during the subsequent transportation of merchandise.

Proper ID Required

We require proper identification (e.g., driver's license with photo).

- The identification must match the name on the sales order.
- If someone else is picking up the merchandise for you, notify us of the name of the person in advance. We will require proper identification of that person.
- Any special requests must be arranged at the time you are setting up your pick-up.

If your order has a balance due

Go directly to the Main Office within the Natick Store.

- After you pay your balance, please proceed to Merchandise Pick-up located at the far right of the building.

If your order is paid in full

Please follow directions to Merchandise Pick Up.

AVON - 100 Stockwell Drive, Avon, MA 02322 (508) 580-4900	READING - 50 Walker's Brook Drive, Reading, MA 01867 (781) 944-9090
NASHUA - 327 Daniel Webster Hwy, Nashua, NH 03060 (603) 888-8989	TAUNTON - 450 Revolutionary Drive, E. Taunton, MA 02718 (508) 828-4000
NATICK - 1 Underprice Way, Natick, MA 01760 (508) 424-0088	WARWICK – 400 Bald Hill Road, Suite 142, Warwick, RI 02886 (401) 223-3500